

PROGRAMME

2020 Quality Promotion Conference

26 to 28 February 2020

CSIR International Convention Centre

Pretoria, South Africa

DAY 1: WEDNESDAY, 26 FEBRUARY 2020

DAY 1: WEDNESDAY, 26 FEBRUARY 2020	
08:00 – 08:30	Registration
Session 1: Opening	
Venue: Diamond Session Chair: Dr Amani Saidi	
08:30 – 08:45	Welcome and overview of the conference: Prof Narend Baijnath, Conference Chairperson and Chief Executive Officer, CHE
08:45 – 09:00	Messages of support from the Department of Higher Education and Training: Dr Whitfield Green, Chief Director: Teaching and Learning Development
09:00 – 09:05	Introducing the Chairperson of Council on Higher Education: Prof Narend Baijnath, Conference Chairperson and Chief Executive Officer, CHE
09:05 – 09:35	Official opening and keynote address: Prof N. Themba Mosia, Chairperson, CHE
09:35 – 09:40	Vote of thanks: Prof Narend Baijnath, Conference Chairperson and Chief Executive Officer, CHE
09:40 – 09:50	Official Conference Group Photograph
09:50 – 10:15	Entertainment: Performance by a Choir Group
10:15 – 10:30	TEA BREAK

Session 2: Panel Discussion	
Venue: Diamond	
Session Chair and Moderator: Dr Tilly Moodley	
10:30 – 11:30	<p>Discussion Topic: Student Engagement for Academic Success in Higher Education: Moving Beyond Student Involvement in Institutional Governance and Decision-making</p> <p>Discussion Panellists:</p> <ul style="list-style-type: none"> ▪ Mr Katleho Lechoo (Student: University of the Free State) ▪ Ms Katlego Mphahlele (Student: Rhodes University) ▪ Dr Sonja Loots (University of the Free State) ▪ Prof Saritha Beni (MANCOSA) ▪ Mr Christopher Khoza (Walter Sisulu University)
Session 3: Plenary	
Venue: Diamond	
Session Chair: Prof Evelyn Garwe	
11:30 – 12:15	The Student Voice: A Key to Quality, Performance and Accountability: Prof Francois Strydom
12:15 - 13:00	Student Support: Towards Academic Empowerment for Academic Success: Prof Ana Naidoo
13:00 – 13:40	LUNCH BREAK

Session 4: Parallel Paper Presentations			
	Venue: Diamond	Venue: Emerald	Venue: Ruby
	Perspectives and Discourses on Student Involvement in Quality Assurance and Promotion Session Chair: Dr Sanele Nene	Making a Case for the Involvement of Students in Quality Assurance and Promotion Session Chair: Dr Senoelo Nkhase	Structures and Platforms for Student Involvement in Quality Assurance and Promotion Session Chair: Ms Jeanette Smit
13:40 – 14:05	Unpacking the Paradox of Student Involvement - Quality Promotion Nexus: Knowing Where to Draw the Line and the Implications: Mr E. Mateke	Enhancing the Student Experience to Improve Student Success: Listening to the Voice of the Student: Mr M. Fuller, Prof K. Govender and Ms R. Moodliar	Institutional Structures for Student Involvement in Quality Assurance Promotion in Higher Education: The Case of a University in Zimbabwe: Dr P. Nkala
14:05 – 14:30	Students as 'Partners' or Students as 'Consumers': The Difficulties of Student Participation in Quality Assurance: Dr S. Lubinga, Ms K. Roebert and Ms J Ramnarain	Enhancing Student Engagement in Quality Assurance: Sharing the Experience of, and Good Practices from a Public University in South Africa: Ms M. Sutherland	Theorising Student Class Representatives' Engagement in Quality Assurance to Enhance Academic Performance: The Case of Private Higher Education Institutions in South Africa: Ms L. Tlou and Ms P. Nyoni
14:30 – 14:55	Do not Design Anything for Us without Us: The Involvement of Students in Decision Making Intended to Enhance Teaching and Learning: Ms N. Lubisi	Development and Promotion of Academic Success in a Selected Higher Education Institution in the Eastern Cape, South Africa: A Call for Student Involvement: Mrs N. Cekiso-Smith and Prof K.J. Alex	Exploring the Use of Student Representative Councils (SRCs) as Platforms for Promoting the Involvement of Students in Quality Assurance and Promotion, Using Data from Selected Public Universities in South Africa: Mr N. T. B. Bhengu
14:55 – 15:20	Student Voice in Quality Assurance and Promotion: A Cacophony or Symphony of Experiences?: Dr I. Lubbe, Dr J.E. Wolvaardt and Dr A.C. Turner	The Significance of Student Involvement in Quality Assurance and Promotion Processes Focusing on a Selected South African University: Ms M. Mabaso	Student Platforms for the Delivery of Quality Vocational Curriculum: The Case at a Technical and Vocational Education and Training (TVET) College in the Eastern Cape, South Africa: Mr S. Sixabayi
15:20 – 15:45	Revisiting Perspectives on Learning and Knowledge for Enhancing Academic Success: Prof E. M. Mgqwashu	The Significance of Student Involvement in Quality Assurance as a Means of Promoting Academic Success: Ms S. T. M. Mokatsane and Ms S. P. Mbhele	
15:45 – 16:00	TEA BREAK		

Session 5: Engagement with Education and Training Regulatory Bodies			
	Venue: Diamond Engagement with the Council on Higher Education (CHE) Session Chair: Dr Britta Zawada	Venue: Emerald Engagement with the Quality Council for Trades and Occupations (QCTO) Session Chair: Dr Amani Saidi	Venue: Ruby Engagement with the South African Qualifications Authority (SAQA) Session Chair: Dr Louie Swanepoel
16:00 – 17:00	Strengthening the Responsiveness of the Higher Education System in South Africa: A Framework for the Next Cycle of Quality Assurance: Prof K. Naidoo	Higher Education Institutions as Providers of Skills Development Education and Training, Leading to Qualifications on the Occupational Qualifications Sub-Framework (OQSF): Mr John April	Registration of Qualifications on the National Qualifications Framework (NQF): Ms F. Nyaka
17:00 – 18:00	Networking and freshening up for Conference Dinner which starts at 18:30. (The Programme for the Conference Dinner is presented separately)		

DAY 2: THURSDAY, 27 FEBRUARY 2020	
08:30 – 09:00	Registration
Session 1: Plenary	
Venue: Diamond	
Session Chair: Ms Olivia Mokgatle	
09:00 – 09:45	The Implausible Dream: Rethinking the Way we Think about Discourse Practices in Quality Assurance in Higher and Tertiary Education on the African Continent: Prof Kuzvinetsa Peter Dzvimbo
09:45 – 10:30	Perspectives on Quality Promotion in the South African Higher Education Context: Challenges and Opportunities for Students: Dr Mabokang L. E. Monnapula-Mapesela
10:30 – 10:50	TEA BREAK

Session 2: Parallel Paper Presentations			
	Venue: Diamond Enablers of Student Involvement in Quality Assurance and Promotion Session Chair: Prof Emmanuel Mfanafuthi Mgqwashu	Venue: Emerald The Partnership Model of Promoting Student Involvement in Quality Assurance and Promotion Session Chair: Dr Jaclyn Lotter	Venue: Ruby Student Involvement in Quality Assurance and Promotion through Student Evaluation and other Feedback Mechanisms Session Chair: Dr Sonja Loots
10:50 – 11:15	Moving from a Traditional to a Transformative Pedagogical Approach that Enhances Active Student Engagement: Ms K. Pather	Student-faculty Partnership in Design: Evaluating a Co-creation Practice and Sharing of Findings within the South African Higher Education Context: Mrs A. Botha and Dr A. Steyn	Implementing an Effective Student Feedback Mechanism: A Case Study of a Private Higher Education Institution in South Africa: Dr D. Singh and Mrs A. Cohen
11:15 – 11:40	Curriculum Design as an Enabler of Student Involvement and Success in Higher Education: Dr R Van Zyl, Dr Y. Burger, Ms L. Carstens and Mrs M. Geyser	The Impact of Student-teacher Relationship on Good Decision-making and Quality Promotion in Higher Education : Mr N. D. Sundani	Giving Students a Voice: Enhancing Learning through Student Evaluation of Teaching: Dr S. Machingambi
11:40 – 12:05	The Extent to which Student Funding Acts as an Enabler of Student Involvement and Success in Selected Higher Education Institutions in the Eastern Cape, South Africa: Dr Y. Lukman and Prof S. Balkaran	The Use of the Democratic Partnership Model for Promoting Student Involvement in Quality Assurance and Promotion: Ms P. Tinonetsana	The Use of Student Feedback for the Continuous Improvement of the Quality of the Curriculum at a Private Higher Education Institution in South Africa: Dr A. Boshoff

12:05 – 12:30	Quality Assurance in South Africa's Universities: How Can a Bilingual and Multidisciplinary Integrated Research Methods Module Help?: Dr N. Magam and Mr R. Wilson	Involving Students in the Design of Adult Education and Training Programmes for Open Distance Learning: A Case of a Public University in South Africa: Prof G. Baloyi	Indicators of Students' Satisfaction in Assuring Quality in the Delivery of Teaching and Learning in Some Universities in Ghana: Mr I. Amoako and Dr K. Asamoah-Gyimah
12:30 – 13:10	LUNCH BREAK		

Session 3: Parallel Paper Presentations			
	Venue: Diamond Experiences with Student Involvement in Quality Assurance and Promotion in Specialised Fields and/or Institutions Session Chair: Prof Moses Mbewe	Venue: Emerald Experiences with Student Involvement in Quality Assurance and Promotion in Specific Disciplines Session Chair: Dr Tilly Moodley	Venue: Ruby Experiences with Student Involvement in Quality Assurance and Promotion for Specified Purposes and/or Outcomes Session Chair: Dr Thokozani Mncube
13:10 – 13:35	Improving Quality Assurance and Promoting Student Engagement in Multicultural Communication Design Classrooms at a University of Technology in South Africa: Mrs L. Bhebhe; Dr M. Ralarala and Dr A. Chisin	Defining Academic Success in Legal Education: Towards an Integrated Quality Assurance System: Prof T. Humby and Dr L. Meyer	Enhancing Graduate Employability through Engaging Students in Work-related Learning: Prof E. C. Garwe
13:35 – 14:00	The Experiences of Commonwealth Executive Master of Business Administration Distance Learning Students in Quality Assurance and Promotion at a University in Southern Africa: Dr G. Gatsha	Student Evaluations of Teaching (SET) in Law Fields in South African Higher Education: The Options: Mr F. Kaburu	Engaging Student Voice to Combat Plagiarism in Assessments: Ms M. Steenkamp; Ms T. Harmse and Dr D. Singh
14:00 – 14:25	Trends in Balancing Theory and Practice: Fostering Student-centred Learning Approaches in Selected Science, Technology, Engineering and Mathematics (STEM) Institutions in Zimbabwe: Mr D. Chikonye	On-the-spot Student Feedback Approach in a Pharmaceutical Sciences Lecture Setting: QR Codes and Google Forms: Prof P. Kumar	Perspectives on Academic Success and the Recognition of Prior Learning (RPL) in Practice: A Case Study of a Private Higher Education Institution in South Africa: Ms J. Smit and Mr T. Engelbrecht
14:25 – 14:50	From User Experience Management to Student Experience Management: An integrated ICT-Driven Model for Holistic Academic Quality Assurance and Student Support: Dr M. Landman	Student Involvement in Quality Assurance and Promotion: Can this be Achieved in the Health Sciences through mhealth and e-Learning Platform?: Dr H. Noorbhai	Involvement in Quality Assurance and Promotion of Research by Master's and Doctoral Degree Students: Prof P. Singh
14:50 – 15:05	TEA BREAK		

Session 4: Parallel Paper Presentations			
	Venue: Diamond	Venue: Ruby	
	Trends in Student Involvement in Quality Assurance and Promotion in a Changing Higher Education Environment Session Chair: Mr Christopher Khoza	Challenges of Mainstreaming Student Involvement into Quality Assurance and Promotion Processes Session Chair: Dr Luyanda Marhaya	
15:05 – 15:30	Interrogating Trends in Student Involvement for Quality Assurance and Promotion among Higher Education Institutions: Mr M. Ncube	Quality Assurance-Student Involvement Confluence: Exploring Gaps and Implications for Higher Education Institutions in Zimbabwe: Mrs M. Ncube	
15:30 – 15:55	Using Social Media to Enhance Academic Success at a Selected Higher Education Institution in South Africa: Mr R. Lottering	Perceptions of Students on Factors that Constrain their Involvement in Quality Assurance and Promotion in Two Comprehensive Universities in South Africa: Dr C. S. Moyo and Ms Z.T. Boti	
15:55 – 16:20	'Universities in Crisis' in Time of Transformation: Should Students' Evaluations be Conducted Online or Paper in Era of the Fourth Industrial Revolution?: Dr Z. Masuku and Dr M. Nhlapho	Unpacking the Myths and Realities in Student Involvement Approaches at a State University in Zimbabwe: Ms W. Ndebele and Mr M. Ncube	
16:20 – 16:45	An Assessment of Lecturers' Teaching Using the Generalizability Theory: A Case Study of a Selected University in Ghana: Mr F. Quansah	Reconfiguring the Academic Success Matrix through Student Involvement: Implications for Higher Education Institutions in Zimbabwe: Mrs S. Nkomo	

Session 5: Closing of the In-Door Segment of the Conference	
Venue: Diamond Session Chair: Dr Amani Saidi	
16:50 – 17:20	The Planned Special Issue of the <i>South African Journal of Higher Education (SAJHE)</i> for Papers Emanating from the Conference: Prof Yusef Waghid, Editor-in-Chief, SAJHE
17:20 – 17:30	Closing Remarks and Vote of Thanks: Prof. Narend Baijnath, Conference Chairperson and Chief Executive Officer, CHE

DAY 3: FRIDAY, 28 FEBRUARY 2020	
Conference Excursion to Gold Reef City, Johannesburg	
09:00	Departure from the Council on Higher Education (CHE) Building, 1 Quintin Brand Street, off Meiring Naude Road, Persequor Technopark
16:00	Estimated time of arrival back at the Council on Higher Education (CHE) Building